John N. Ellison, Esq. Claudine Q. Homolash, Esq. 1600 Market Street	THE CLEENS OF THE PROPERTY AS A SECOND OF THE PROPERTY AS
Philadelphia, PA 19103 (215) 568-4202 Attorneys for Plaintiff Champps Entertainment, Inc.	SUMMONS ISSUED (4)
FOR THE DISTRICT C	DISTRICT COURT WAIVER FORM  OF MASSACHUSETT SICF ISSUED  BY DPTY, CLK FOW  DATE (12404
CHAMPPS ENTERTAINMENT, INC., 1035 Park Meadows Drive, Suite 560 Littleton, Colorado 80124	
Plaintiff,	CIVIL ACTION NO.
V.  AMERICAN INTERNATIONAL GROUP, INC., and	JURY TRIAL DEMANDED ON ALL COUNTS
NATIONAL UNION FIRE INSURANCE	

#### COMPLAINT

Defendants.

Plaintiff Champps Entertainment, Inc. ("Champps"), by its undersigned counsel, hereby submits its Complaint against Defendants American International Group, Inc. and National Union Fire Insurance Company of Pittsburgh, PA (collectively, "AIG"), and in support thereof, avers as follows:

70 Pine Street

COMPANY OF PITTSBURGH, PA,

New York, New York 10270

### **Preliminary Statement**

- This is an action for violations of the Massachusetts Consumer 1, Protection Act (M.G.L. c. 93A), for a declaratory judgment, for breach of contract, and for injunctive relief.
- This lawsuit arises out of AIG's failure to acknowledge and honor its 2. release of Champps, as successor to DAKA international, Inc. ("DAKA"), from financial liability for any further payments for claims that are covered by insurance policies purchased by DAKA from AIG for events occurring during the 1994 through 1997 policy periods.
- Specifically, AIG's wrongful failure to acknowledge its release of 3. Champps from any further liability under these insurance policies and AlG's wrongful withholding of a \$526,000 irrevocable standby letter of credit and a surety bond posted for approximately \$526,254, in connection with the insurance policies, has caused and continues to cause Champps substantial damage.

#### **Parties**

- Plaintiff Champps is a Delaware corporation with its principal place 4. of business at 10375 Park Meadows Drive, Suite 560, Littleton, Colorado 80124.
- Up until December 1999, Champps and DAKA's principal place of 5. business was at 55 Femcroft Road, Danvers, Massachusetts 01923. In December 1999. Champps relocated its corporate headquarters to Littleton, Colorado, but still maintains an office in North Andover, Massachusetts.

- Champps owns and operates restaurants and franchises 6. throughout the United States.
- Defendant American International Group, Inc. ("AIG Inc.") is a 7. corporation organized under the laws of Delaware that maintains a principal place of business at 70 Pine Street, New York, New York, licensed to do business in the Commonwealth of Massachusetts.
- Defendant National Union Fire Insurance Company of Pittsburgh, 8. PA ("National Union") is a member company of AIG, Inc. and a corporation organized under the laws of the Commonwealth Pennsylvania, that maintains a principal place of business at 70 Pine Street, New York, New York 10270.
- National Union is an insurance company licensed to do business in 9. the Commonwealth of Massachusetts and the insurance company that sold the insurance policies to DAKA.

#### Jurisdiction and Venue

- The subject matter jurisdiction of this Court is based upon 28 10. U.S.C. § 1332, in that there is complete diversity of citizenship among the parties, and the amount in controversy exceeds \$75,000, exclusive of interest and costs.
- Venue is proper in this District pursuant to 28 U.S.C. § 1391, in that 11. a substantial part of the events giving rise to this action occurred in this District.

#### The Relationship Between Champps and DAKA A.

- In February 1996, Champps was acquired by DAKA, a diversified 12. food service company.
- In July 1997, DAKA "spun off" its restaurant companies, including 13. those companies operating Champps Americana Restaurants and Fuddruckers Restaurants, into a newly formed company, Unique Casual Restaurants, Inc. ("Unique").
- As successor to DAKA by virtue of the "spin-off", Unique assumed 14. certain liabilities pertaining to DAKA that occurred prior to the "spin-off" and indemnified Compass, the current owner of DAKA, against losses relative to these matters.
- As a direct result of the "spin-off", Unique assumed all liabilities and 15. benefits of DAKA's Insurance coverage, including the coverage that AIG provided to DAKA for the 1994 through 1997 policy periods.
- In July 1999, Unique changed its name to Champps, and Champps 16. thereby assumed all of the liabilities and benefits of DAKA's insurance coverage provided by AIG for the 1994 through 1997 policy periods.

#### DAKA's Insurance Coverage В.

DAKA's insurance coverage consisted of various types of 17. coverage, including property, business automobile, workers compensation, employers liability and commercial general liability coverages (the "DAKA Policies").

The workers compensation insurance policies contained a "Final 19. Premium" section, which sets forth AIG's obligation to determine the "Final Premium" once the policy period ends (the "DAKA Workers Comp. Policies").

#### The Surety Bond and the Irrevocable Standby Letter of Credit Ç.

- Throughout the years the DAKA Policies were in place, DAKA, 20. Unique and subsequently Champps all placed surety bonds with Continental Casualty Company ("CNA") as collateral for the DAKA Policies.
- in addition to posting the surety bonds, AIG was also annually 21. provided with cash collateral in connection with the DAKA Policles in excess of one million dollars.
- On February 11, 1999, at AIG's request, Champps replaced the 22. current surety bond with an irrevocable standby letter of credit of \$526,000 for the payment of claims under the DAKA Policies. (A copy of the Irrevocable Standby Letter of Credit is attached hereto as Ex. "A").
- From the time Champps assumed its liabilities under the DAKA 23. Policies up until their final adjustment, Champps continued to make claim-related payments as AIG requested.

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#### Final Adjustment Under the DAKA Policies D.

- Prior to November 6, 2001, Champps had made payments in 24. excess of \$11,000,000 to AIG.
- By letter dated November 6, 2001, Robert Wynne, Senior Vice 25. President for Willis Corroon Corporation of Massachusetts, Inc. ("Willis Corroon"). the insurance broker for the DAKA Policles, advised Champps that a final retrospective premium adjustment payment of \$460 was owed under the DAKA Policies.
- Enclosed with the November 6, 2001 letter was a copy of the final 26. adjustment from AIG dated June 4, 2001 (the "June 4, 2001 Final Adjustment").
  - The June 4, 2001 Final Adjustment states: 27.

Account Name: Re:

Daka International, Inc.

Policy Period:

7/1/94-7/1/97

Valuation Date:

03/31/2001

Adjustment #:

Final

Retro Premium/Retum:

\$460

There will be no more adjustments done to this account. The policies captioned above can be considered "FINAL AND COMPLETE." If you have any questions feel free to contact me at (212) 770-1279.

(Letter from Anthony J. Conti of AIG to Willis, dated June 4, 2001 (emphasis added), attached hereto as Ex. "B ").

28. The June 4, 2001 Final Adjustment also included a Loss Provision Adjustment Report for DAKA prepared by AIG.

- The Loss Provision Adjustment Report also reflected a final 29. payment due of \$460.
- By letter dated November 30, 2001, Champps responded to AIG's 30. payment request, forwarding along with its response a check for \$460.
- In Champps' November 30, 2001 letter, Champps reconfirmed facts 31. stated in Willis Corroon's November 6, 2001 letter and the June 4, 2001 Final Adjustment, most importantly that no additional payments under the DAKA Policies are due.
  - Champps' November 30, 2001 letter specifically requested: 32.

If this does not satisfy DAKA International, Inc.'s ultimate and final liability for the insurance policies and periods stated above, do not cash this check. Please return it to my attention.

(Letter from Frederick J. Dreibholz to Anthony J. Conti, dated November 30, 2001, attached hereto as Ex. "C ").

- Champps' November 30, 2001 letter also notified AIG that 33. Champps was terminating the Irrevocable standby letter of credit that was posted in place of the surety bond.
- On December 12, 2001, AIG cashed Champps \$460 check, 34. indicating AIG's agreement that DAKA's "ultimate and final liability" under the DAKA Policies was satisfied.

- On January 2, 2002, as a final measure to ensure that all liabilities 35. regarding the DAKA Policies had been satisfied, Champps forwarded a confirmation letter to AIG. (A copy of the January 2, 2002 letter is attached hereto as Ex. "D").
- 36. On January 22, 2002, Champps received a response from AIG regarding Champps' January 2, 2002 letter, executed by an AIG official with appropriate authority, once again confirming that "the insurance liability for DAKA International, Inc. has been satisfied." Id.
- E. AIG's Subsequent Demands For Payment Despite Champps' Complete Satisfaction Under the DAKA Policies
- 37. From January 2, 2002 through this year, Champps has received invoices from AIG for claims paid, or has received telephone calls from AIG regarding outstanding balances claimed to be owed under the DAKA Policies.
- 38. Champps responded to AIG's requests for payment by forwarding letters to AIG indicating that Champps liabilities under the DAKA Policies had been completely satisfied.
- 39. AIG never replied to any of Champps' response letters addressing AlG's requests for payment.
- 40. In addition, AIG's multiple subsequent requests for payment are both inconsistent and unsubstantiated.

- In November 2002, Champps began receiving demands from AIG 41 for \$1.5 million allegedly owed under the DAKA Policies with no supporting documentation that would substantiate this outstanding balance.
- By e-mail dated September 24, 2003, without any explanation, 42 AIG Indicated that a balance of \$57,186 was owed for DAKA's premium and audit/retro adjustments.
- By letter dated October 29, 2003 from AIG to Champps' current 43. insurance broker, AIG indicated, without providing any detail regarding the paid losses by dalmant for the time period in which the claims were incurred, that claims payments under the DAKA Policies totaled \$4,078,361.06, and that Champps owed an outstanding balance of \$1,553,211.06.
- Champps also received multiple invoices from AIG's Alpharetta, 44. Georgla office, demanding payment in the amount of \$72,945.25, an amount obviously inconsistent with AIG's other payment requests.

#### AIG's Failure to Release Champps' Surety Bond and Irrevocable Standby F. Letter of Credit

- As set forth above, in February 1999, Champps posted an 45. Irrevocable surety bond in the amount of \$526,254, for the payment of claims under the DAKA Policies. This surety bond was subsequently replaced with an irrevocable standby letter of credit in the amount of \$526,000 in November 2003.
- In order to cancel Champps liability under both the surety bond and 46. the letter of credit, AIG's authorization is required.

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Despite its previous release of Champps from any further liability 48. under the DAKA Policies and written representations that the DAKA Policies can be considered "FINAL AND COMPLETE", AIG continues to demand substantial payments from Champps under the DAKA Policies without substantiation.

## Count I Injunctive Relief

- Champps realleges and incorporates by reference all of the 49. allegations stated above.
- Based on the foregoing, as a result of its release of Champps from 50. any further liability under the DAKA Policies, AIG was likewise obligated to release the irrevocable letter of credit and the surety bond, which it has failed and refused to do.
- Due to the nature of these instruments, Champps is required to 51. obtain AIG's consent to have them released and closed.
  - AIG's refusal and failure to consent is without legal justification. **52**.
- Champps will suffer irreparable harm if AIG is not enjoined from 53. drawing down on the surety bond and the letter of credit, and ordered to release these instruments.

- Any harm suffered by AIG by the granting of injunctive relief would 54. be minimal and would be far outweighed by the harm to Champps that would be caused by the denial of injunctive relief.
- Granting Champps injunctive relief will not disserve any public 55. interest.

WHEREFORE, Champps demands injunctive relief enjoining AIG from drawing down on the surety bond and the letter of credit and consenting to the release of these instruments, interest and costs, and all other damages that are necessary and appropriate.

### Count II **Declaratory Judgment**

- Champps realleges and incorporates by reference all of the 56. allegations stated above.
- Champps seeks a declaration, in accordance with the terms of the 57. DAKA Policies and AIG's agreement that Champps' liability under them has been satisfied, that it owes AIG no further payments under the DAKA Policies.
- Champps seeks a declaration that, because Champps has no 58. additional financial obligation to AIG, that AIG is required to immediately release the surety bond and the irrevocable standby letter of credit posted by Champps in connection with the DAKA Policies.

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- While Champps has no further financial obligation to AIG under the 59. DAKA Policies or any other insurance policies that it sold to Champps, AIG continues to demand payments from Champps.
- Notwithstanding its release of Champps, AIG continues to refuse to 60. release Champps' surety bond and irrevocable standby letter of credit.
- An actual and justiciable controversy exists between the parties 61. with respect to these issues.

WHEREFORE, Champps demands a judicial declaration by this Court that: 1) Champps is released from all liability under the DAKA Policies; 2) that AIG is required to immediately release the surety bond and the irrevocable standby letter of credit posted by Champps for AIG in connection with the DAKA Policies; and 3) together with all compensatory and consequential damages, costs of suit, reasonable attorneys' fees, pre-judgment interest, post-judgment interest, and such other relief as this Court deems just.

#### Count III Account Stated

- 62. Champps realleges and incorporates by reference all of the allegations stated above.
- AIG sent Champps a statement of Final Adjustment and Loss 63. Provision Adjustment Report indicating that a final payment of \$460 was due and owing (the "Statement of Account").

- Champps accepted the Statement of Account as a final balance 64. due to AIG under the DAKA Policies, forwarding a check to AIG in the amount of \$460, requesting that AIG not cash the check unless it agreed that the \$460 payment fully satisfied Champps ultimate and final liability under the DAKA Policies.
- AIG cashed the \$460 check without protest or objection, duly 65, acknowledging that Champps' payment of \$460 was true and correct, and deemed a final payment.
- On January 22, 2002, Champps received a signed confirmation 66. from an AIG official with appropriate authority confirming that the insurance liability under the DAKA Policies had been fully satisfied.
- By reason of the foregoing, any further obligations that Champps 67. may owe to AIG under the DAKA Policies were discharged by an account stated.

WHEREFORE, Champps demands a judgment discharging Champps from all liability under the DAKA Policies and immediately releasing the surety bond and the irrevocable standby letter of credit posted by Champps for AIG in connection with the DAKA Policies, together with all compensatory and consequential damages, costs of suit, reasonable attorneys' fees, pre-judgment interest, post-judgment interest, and such other relief as this Court deems just.

#### Count IV Violations of M.G.L. c. 93A

68. Champps realleges and incorporates by reference all of the allegations stated above.

- The actions and transactions herein alleged to be unfair and 69. deceptive acts or practices occurred primarily and substantially within the Commonwealth of Massachusetts.
- Among other things, the DAKA Policies were brokered in 70. Massachusetts; the insurance broker, Willis Corroon, for the DAKA Policies was located in Massachusetts; the AIG office underwriting and selling of the insurance policies was located in Massachusetts; and the relevant offices of DAKA and Champps were at all relevant times located in Massachusetts.
- Champps engages in trade or commerce within the meaning of 71. M.G.L. c. 93A, § 11.
- During the course of engaging in trade or commerce in the 72. Commonwealth of Massachusetts, AIG has committed unfair or deceptive acts or practices declared unlawful by M.G.L. c. 93A, § 2, and by rules and regulations issued under M.G.L. c. 93A, § 2(c), including but not limited to the following:
- AIG has misrepresented material facts pertaining to a. Champps liability under the DAKA Policies by, among other things:
- Representing falsely and inconsistently that Champps (i) had further payment obligations under the DAKA Policies, despite its earlier release and discharge of Champps from any further liability under the DAKA Policies;
- Concealing material information regarding its (ii) calculations concerning amounts purportedly owed by Champps under the DAKA Policies;

- Providing to Champps multiple letters and invoices (iii) concerning amounts still owed under the DAKA Policies, despite its release of Champps from all further liability thereunder,
- By failing to provide any type of response to (iv) Champps' letters concerning its satisfaction of all liabilities under the DAKA Policies and AIG's incorrect requests for payment;
- Through its failure to release the surety bond and the (v) irrevocable standby letter of credit posted by Champps at AIG's request, despite its repeated assurances that Champps had been discharged of all liability under the DAKA Policies; and
- Through its failure to provide Champps with any (VI) accounting under the DAKA Policies outlining to whom claims were paid and the corresponding amounts of each claim.
- AIG compelled Champps to hire attorneys and pursue this b. litigation to resolve this dispute and recover its damages;
- AIG committed a breach of its duties of good falth and fair C. dealing;
  - AIG breached their fiduciary duty to Champps; d.
  - AIG made misrepresentations in violation of M.G.L. c. 175, § €.

81:

- AIG made misrepresentations in violation of M.G.L. c. 176D, f.
- § 3;

- AIG made misleading and deceptive representations h. regarding the construction and utility, and the benefit to be derived from, the DAKA Policies, in violation of 940 CMR § 3.05;
- AIG's actions described herein are oppressive or otherwise i. unconscionable in violation of 940 CMR § 3.16;
- AIG is continually and wrongfully sending Champps j. numerous notices demanding payments or sums that are not due;

and

violation of 940 CMR § 3.05;

- AIG failed, without excuse or justification, to fulfill its j. contractual promises promptly, including but not limited to its release of Champps from all liability incurred under the DAKA Policies and the release of the irrevocable standby letter of credit posted by Champps.
  - AIG's violations of M.G.L. c. 93A, § 2, were willful and/or knowing. 73.
- Champps has suffered damages, in the form of the loss of money 74. and/or property, as a result of AIG's willful or knowing unfair or deceptive acts or practices.
- Champps provided AIG with a demand letter under M.G.L. c. 93A 75. at least thirty days prior to the filing of the complaint.

WHEREFORE, Champps demands judgment in its favor and against AIG for all monetary damages caused by its violation of M.G.L. c. 93A, including, without limitation, compensatory damages, consequential damages, prejudgment interest, postjudgment interest, double or treble damages as provided by M.G.L. c. 93A, § 11, all equitable relief that is necessary and proper, including an order requiring the immediate release of the irrevocable standby letter of credit, reasonable attorneys' fees, costs, and such other relief as this Court deems just.

#### Count V **Breach of Contract**

- Champps realleges and incorporates by reference all of the 77. allegations stated above.
- AIG and DAKA entered into a valid and binding contracts, for 78. consideration, in which AIG was obligated to adhere to the terms and conditions thereof.
- Specifically, with respect to the DAKA Policies, AIG agreed to 79. compute premiums owed at the end of each audit period until a final adjustment under the policies were made.
- Once a final adjustment under the DAKA Policies was made, AIG 80. specifically agreed to release DAKA from any further liability under them.

- 81. AIG breached that contract by the conduct described above, including its subsequent requests for payments despite its representation that Champps' November 30, 2001 payment of \$460 was a "final and complete" payment, and that no further payments were to be made.
- 82. Champps has suffered damages as a result of AIG's breach of contract.

WHEREFORE, Champps respectfully requests a judgment in favor of Champps and against AIG to pay all monetary damages caused by its breach of contract, including, without limitation, compensatory damages, consequential damages, prejudgment interest, post-judgment interest, costs, and such other relief as this Court deems just.

June 22, 2004

Donna L Denoise For (880 # 547215

Donna L. Depoian, Ed. (BBO # 547215) 614 Forest Street

North Andover, MA 01845 Telephone: 978-725-8880

-and-

ANDERSON KILL & OLICK, P.C. John N. Ellison, Esq. Claudine Q. Homolash, Esq. 1600 Market Street Suite 2500 Philadelphia, PA 19103 Telephone: 215-568-4202

Attorneys for Plaintiff Champps Entertainment, Inc.

SJS 44 (Rev. 3/99)		CIVIL	OAF	ek sheet	and anning of pleadings	or other namers as featuired
The 15-44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil decket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)  1. (8) PLAINTIFFS  DEFENDANTS						
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33083861



International Trade Services. 1620 Dodge Street Omaha NE 68197 402.341,0500 Swift: Ynbous44

IRREVOCABLE STANDBY LETTER OF CREDIT

LETTER OF CREDIT NUMBER: STB03200204

DATE: NOVEMBER 6, 2003

ATTN: MR. ART STILLWELL

APPLICANT: CHAMPPS OPERATING CORPORATION 5619 DTC PARKWAY, SUITE 1000 ENGLEWOOD, CO 80111

BENEFICIARY: MATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA, AND AMERICAN HOME ASSURANCE COMPANY, AND AMERICAN INTERNATIONAL SPECIALTY LINES INSURANCE COMPANY, AND THE INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA, AND COMMERCE AND INDUSTRY INSURANCE COMPANY, AND AIU INSURANCE COMPANY, AND BIRMINGHAM FIRE INSURANCE COMPANY OF PENNSYLVANIA, AND ILLINOIS NATIONAL INSURANCE COMPANY, AND AMERICAN INTERNATIONAL SOUTH INSURANCE COMPANY, AND NATIONAL UNION FIRE INSURANCE COMPANY OF LOUISIANA, AND AMERICAN INTERNATIONAL PACIFIC INSURANCE COMPANY, AND GRANITE STATE INSURANCE COMPANY, AND NEW HAMPSHIRE INSURANCE COMPANY, AND LEXINGTON INSURANCE COMPANY, AND LANDMARK INSURANCE COMPANY, AND STARR EXCESS LIABILITY INSURANCE COMPANY LIMITED P.O. BOX 923 WALL STREET STATION NEW YORK, NY 10268

WE HEREBY ESTABLISH THIS IRREVOCABLE LETTER OF CREDIT IN FAVOR OF THE AFORESAID ADDRESSES (EACH, THE 'BENEFICIARY') FOR DRAWINGS UP TO USD526,000.00 (UNITED STATES DOLLARS FIVE HUNDRED TWENTY SIX THOUSAND AND NO/100) EFFECTIVE IMMEDIATELY. THIS LETTER OF CREDIT IS ISSUED, PRESENTABLE AND PAYABLE AT OUR OFFICE AT FIRST NATIONAL BANK. INTERNATIONAL TRADE SERVICES, 1620 DODGE STREET STOP 1111, OMAHA, NE 68197-1111 AND EXPIRES WITH OUR CLOSE OF BUSINESS ON NOVEMBER 6, 2004 OR ANY FUTURE EXPIRATION DATE.

THE TERM "BENEFICIARY" INCLUDES ANY SUCCESSOR BY OPERATION OF LAW OF EACH NAMED BENEFICIARY, INCLUDING, WITHOUT LIMITATION, ANY LIQUIDATOR, REHABILITATOR, RECEIVER OR CONSERVATOR.

WE HEREBY UNDERTAKE TO PROMPTLY HONOR YOUR SIGHT DRAFT(S) DRAWN ON US, INDICATING OUR LETTER OF CREDIT NO. STB03200204, FOR ALL OR PART OF THIS CREDIT IF PRESENTED AT OUR OFFICE SPECIFIED IN PARAGRAPH ONE ON CR BEFORE THE EXPIRY DATE OR ANY AUTOMATICALLY EXTENDED EXPIRY DATE. ANY ONE BENEFICIARY OR COMBINATION OF BENEPICIARIES. ACTING INDIVIDUALLY CR COLLECTIVELY, MAY DRAW ON THIS LETTER OF CREDIT IN FULL OR IN FART, AND

Fage 1 of 2

FIRST NATL. BANK/DENVER

FAX NO. 033083861 P. 04



International Trade Services 1620 Dodge Street Omaha NE 68197 402.841.0500 SWIFT: FNBOUSIA

Page: 2

Date: November 06, 2003 Our Reference No: 03200204

ANY ACTION TAKEN BY ANY OR ALL BENEFICIARIES HERBUNDER SHALL BIND EACH OF THEM.

Service Control

EXCEPT AS EXPRESSLY STATED HEREIN, THIS UNDERTAKING IS NOT SUBJECT TO ANY AGREEMENT, CONDITION OR QUALIFICATION. THE OBLIGATION OF FIRST NATIONAL BANK UNDER THIS LETTER OF CREDIT IS THE INDIVIDUAL OBLIGATION OF FIRST NATIONAL BANK AND IS IN NO WAY CONTINGENT UPON REIMBURSEMENT WITH RESPECT THERETO.

IT IS A COMDITION OF THIS LETTER OF CREDIT THAT IT SHALL BE DEEMED AUTOMATICALLY EXTENDED WITHOUT AMENDMENT FOR ONE YEAR FROM THE EXPIRY DATE HEREOF, OR ANY FUTURE EXPIRATION DATE, UNLESS AT LEAST THIRTY DAYS PRIOR TO ANY EXPIRATION DATE WE NOTIFY YOU BY REGISTERED MAIL OR COURIER SERVICE THAT WE ELECT NOT TO CONSIDER THIS LETTER OF CREDIT RENEWED FOR ANY SUCH ADDITIONAL PERIOD.

THIS LETTER OF CREDIT IS SUBJECT TO AND GOVERNED BY THE LAWS OF THE STATE OF NEW YORK, AND THE 1993 REVISION OF THE UNIFORM CUSTOMS AND PRACTICE FOR DOCUMENTARY CREDITS OF THE INTERNATIONAL CHAMBER OF COMMERCE (PUBLICATION 500) AND, IN THE EVENT OF ANY CONFLICT, THE LAWS OF THE STATE OF NEW YORK WILL CONTROL. IF THIS CREDIT EXPIRES DURING AN INTERUPTION OF BUSINESS AS DESCRIBED IN ARTICLE 17 OF SAID Publication 500, the bank hereby specifically agrees to effect payment IF THIS CREDIT IS DRAWN AGAINST WITHIN THIRTY (30) DAYS AFTER THE RESUMPTION OF BUSINESS.

FIRST NATIONAL BANK

Page 2 of 2

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Page	2_of_	6



American International Companies® 80 Pine Street, 5th Floor New York, NY 10005

212,770, 212.425.20

June 4, 2001

Willis Corroon Corp of MA Three Copley Place Suite 300 Boston, MA 02116

Attn: Bob Wynne

RE:

Account Name:

Policy Period: Valuation Data:

Adjustment #:

Retro Premium/Return:

Daka International, Inc.

7/1/94-71/197 03/31/2001 。Finália

\$460

Dear Mr. Wynne,

Attached is the current statement of the adjusted premium and its supporting documentation for the captioned account above. Listed is the premium breakdown:

Policy Period

**Adjustment** 

Premium

7/1/94-95 7/1/95-96 7/1/96-97

Loss Provision Loss Provision Loss Provision

(\$2,342) (57,078)

\$9,878

·) (:

Total

\* \$46060 V

Total Amount is due by 07/06/2001

COMPLETE: It you have any questions real free to contact me

Sincerely

Anthony J. Conti

Account Service Representative

Anthony, Confilm AIG. com

CC:

Hamington Williams

Roy Gandon Dawn Gregg 5/80 Pine St. New York, NY 10005 5/80 Pine St. New York, NY 10005 5/80 Pine St New York, NY 10006

First Class Mail

Express Mall

Payment Via Wire

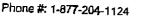
American International Companies P.O. Box 10642

Newark, NJ 07193

Chase Manhattan Bank 55 Water Street, Room 826 New York, NY 10041

Chase Manhattan Bank 55 Water Street New York, NY 10005 Acct. #: 323-160-387 ABA #: 021-000-021

Attn: Roy Gandon





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Page_	3	of	6	



## DAKA International, Inc.

LOSS PROVISION ADJUSTMENT REPORT ADDITIONAL AND RETURN PREMIUMS LOSSES VALUED @ 3/31/01.

Contract Number	Effective Date	Attachment Point	Original Loss Provision	Prior <b>L/P</b> Adjustments	ITD Loss Provision	Total Ultimate Losses	A/P-(R/P)	Increase (Decrease) Fees
199700 199701 199702 199703*	07/01/94 07/01/95 07/01/96 07/01/97	8,900,000	3,900,000 5,723,335 4,139,914	(1,379,519) (2,303,802) (928,654)	3,419,533	1,215,193 1,772,742 2,244,285	(1,303,288) (1,646,791) (966,975)	(2,342) (7,076) 9,878 0
<u> </u>	TOTAL:		13,763,249	(4,611,975)	9,151,274	5,232,220	(3,919,054)	460





Attach		/		
Page	4	٥f	(0	



# ADDITIONAL PREMIUM FEE CALCULATION SHEET

ACCOUNT NAME:

DAKA International, Inc.

POLICY YEAR:

07/01/94

CONTRACT NUMBER:

199700

#### **FEE CALCULATION:**

ADDITIONAL /(RETURN) PREMIUM	(1,305,288)
COMPONENTS OF SUB. PREM. FOR TAXES	(1,305,288)
TAXES BOARD, BURRAU CHARGES	(1,041)
ADJUSTED SUBJECT PREMIUM	(1,306,329)
CLAIMS SUPERVISION FEE	(1,301)
ADJUSTED GROSS PREMIUM	(1,307,630)

TAXES, BOARDS, BUREAUS CLAIMS SUPERVISION FEE

4.800%

Of Losses (Non-Deductible and Deductible)

6.000%

Of Losses (Non-Deductible and Deductible)

					•
				Audited	
Premiums	3/31/00	Rate	Exposure	premium	Change
CLAIMS SUPERVISION FEE	151,229	0.060000	2,498,800	149,928	(1,301)
Taxes Boads & Bureau	120,983	0.048000	2,498,800	119,942	(1,041)
Losses					
Non-Deductible	1,215,193				
Deductible	1,283,607				
Total	2,498,800				

ADDITIONAL TBB ADDITIONAL Claims Supervision Fee

SEE ABOVE = (1,041)SEE ABOVE = (1,301)TOTAL FEES = (2,342)

TIE BACK:	
ADDITIONAL TBB	(1,041)
ADDITIONAL Claims Supervision Fee	(1,301)
LOSS PROVISION	(1,305,288)
TOTAL A.P. (R.P)	(7,307,630)

Adjustor: Anthony J. Conti Phone: (212)770-1279

Attachm	ent			
Page	5	n <del>f</del>	6	



## ADDITIONAL PREMIUM FEE CALCULATION SHEET

ACCOUNT NAME:

DAKA International, Inc.

POLICY YEAR:

07/01/95

CONTRACT NUMBER:

199701

FEE CALCULATION:

ADDITIONAL /(RETURN) PREMIUM	(1,646,791)
COMPONENTS OF SUB. PREM. FOR TAXES	(1,646,791)
TAXES BOARD, BUREAU CHARGES	(3,572)
ADJUSTED SUBJECT PREMIUM	(1,650,363)
CLAIMS SUPERVISION FEE	(3,504)
ADJUSTED GROSS PREMIUM	(1,653,867)

TAXES, BOARDS, BUREAUS CLAIMS SUPERVISION FEE 6.118% Of Losses (Non-Deductible and Deductible)

6.000% Of Losses (Non-Deductible and Deductible)

				Audited	
Premiums	3/31/00	Rate	Exposure	Premium	Change
CLAIMS SUPERVISION FEE	205,172	0.060000	3,361,135	201,668	(3,504)
TAXES, BOARDS, BUREAUS	209,200	0.061178	3,361,135	205,628	(3,572)

osses .	
Non-Deductible	1,772,742
Deductible	1,588,393
Total	3,361,135

ADDITIONAL TBB CLAIMS SUPERVISION FEE

SEE ABOVE	-	(3,572)
SEE ABOVE	=	(3,504)
TOTAL FEES	=	(7,076)

TTE BACK:	
ADDITIONAL TEB	(3,57 <b>2</b> )
CLAIMS SUPERVISION FEE	(3,504)
LOSS PROVISION	(1,646,791)
TOTAL A.P. (R.P)	(7,653,867)

Adjustor: Anthony J. Conti Phone: (212)770-1279



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Page	6	_of_	6	



# ADDITIONAL PREMIUM FEE CALCULATION SHEET

ACCOUNT NAME:

DAKA International, Inc.

**POLICY YEAR:** 

07/01/96

CONTRACT NUMBER:

199702

FEE CALCULATION:

ADDITIONAL /(RETURN) PREMIUM	(966,975)
COMPONENTS OF SUB. PREM. FOR TAXES	(966,975)
TAXES BOARD, BUREAU CHARGES	4,674
ADJUSTED SUBJECT PREMIUM	(962,301)
CLAIMS SUPERVISION FEE	5,204
ADJUSTED GROSS PREMIUM	(957,097)

TAXES, BOARDS, BUREAUS CLAIMS SUPERVISION FEE

6.680% 6.000%

Of Losses (Non-Deductible and Deductible) Of Losses (Non-Deductible and Deductible)

				Audited	
Premium	3/31/00	Rate	Exposure	Premium	Change
CLAIMS SUPERVISION FEE	192,676	. 0.060000	3,289,167	197,350	4,674
TAXES BOARD, BUREAU CHARGES	214.512	0.066800	1 289 167	219 716	5 204



Non-Deductible	2,244,285
Deductible	1,044,882
Total	3,289,167

ADDITIONAL TBB

ADDITIONAL WORKERS' COMPENSATION

TOTAL FEES	=	9,878
SEE ABOVE	=	4,674
SEE ABOVE	=	5,204

TIE BACK:	<u> </u>
ADDITIONAL TEB	5,204
CLAIMS SUPERVISION FEE	4,674
LOSS PROVISION	(966,975)
TOTAL A.P. (R.P)	(957.097)

Adjustor: Anthony J. Conti Phone: (212)770-1279



Attachment_	2
Page/	of′

November 30, 2001

VIA OVERNIGHT MAIL Mr. Anthony J. Conti Account Service Representative American International Companies 80 Pine Street, 5th Floor New York, NY 10005

Account Name:

Daka International, Inc.

Policy Period: Valuation Date:

7/1/94-71/197 03/31/2001

Adjustment #:

Final

Retro Premium/Return: \$460

## Dear Tony:

In response to your correspondence dated June 4, 2001 to Bob Wynne of Willis, please find attached a check for \$460. Per your correspondence and per Willis' letter to Angela Collins dated November 6, 2001, (see attachment 1), this payment represents the final adjustment for Daka International, Inc. for the policy periods 7/1/94 through policy period 7/1/97. Per our records, the contracts and policies for workers' compensation insurance, general liability insurance and business auto insurance listed on Attachment 2 are the policies in place for Daka International, Inc. for the periods specified in your correspondence.

Per your correspondence, "There will be no more adjustments done to this account. The policies captioned above can be considered 'FINAL AND COMPLETE'. In reliance on your correspondence, Willis Correspondence, and our payment, we understand we will have no further liability for the insurance policies identified on the attached schedule. Any charges, changes to reserves or any new claims will be AIG's responsibility.

In addition, we will be terminating the surety bond in the amount of \$526,274 which named AIG as benefactor in the event of default by Daka International, Inc. or its successors Unique Casual Restaurants, Inc. or Champps Entertainment,

ડ્રે # 4

June 4, 2001

American International Companies ● 80 Pine Street, 5th Floor New York, NY 10005

212,770. 212.425.201

\$460...

Willis Corroon Corp of MA Three Copley Place Suite 300 Boston, MA 02116 Attn: Bob Wynns

RE:

Account Name: Policy Period:

Valuation Date:

7/1/94-71/197 03/31/2001 Final.

Adjustment #: Retro Premium/Ratum:

\$460

Daka International, Inc.

Dear Mr. Wynne,

Attached is the current statement of the adjusted premium and its supporting documentation for the captioned account above. Listed is the premium breakdown:

Poficy Period Adjustment Premium 7/1/94-95 Loss Provision (\$2,342)7/1/95-96 Loss Provision (57,076)7/1/96-97 Loss Provision \$9,878 Total

Total Amount is due by 07/08/2001

There will be no more adjustments done to this account. The policies captioned above can be considered "FINAL AND COMPLETE." If you have any questions feel free to contact me at (212) 770-1279.

Sincerely

Anthony J. Conti

Account Service Representative

Anthony Contiguate com

CC:

Hamington Williams Roy Gandon

Dawn Gregg

5/80 Pine St. New York, NY 10005 5/80 Pine St. New York, NY 10005

5/80 Pine St. New York, NY 10006

First Class Mail

Express Mall

Payment Via Wire

American International Companies P.O. Box 10642

Newark, NJ 07193

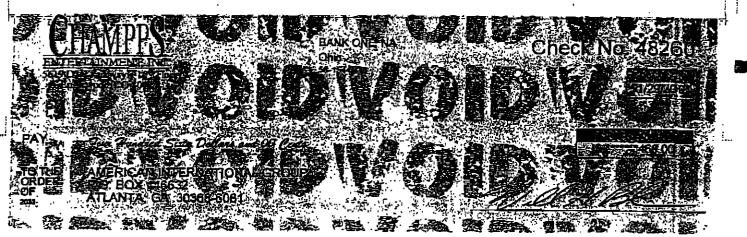
Chase Manhattan Bank 55 Water Street, Room 826 New York, NY 10041

Chase Manhattan Bank 55 Water Street New York, NY 10005 Acct. #: 323-160-387 ABA # 021-000-021

Attr: Roy Gandon

Phone # 1-877-204-1124

Check Date: 11/29/	04			Pag	ge7	of_	4	. No asses
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Invoice	<b>"沙山村"</b>	Description		Date:	Gross A	nount:	Discount	Net Amount Paid
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Page 1 of 1			•	Frand Totals	\$4	60.00	\$0.00	\$460.00



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Charles 101

\*See Reverse Side For Easy Opening Instructions\*





January 2, 2002

Mr. Chris Webster Regional Manager AIGRM 99 High St. Boston, MA 02110

#### Dear Chris:

Per the attached documentation, it appears that the insurance liability for Daka International, Inc. has been satisfied. Could you please confirm that this is the case by acknowledging this document and forwarding back to me in the self-addressed stamped envelope.

if you have any questions, I can be reached at 720-529-7362.

Sincerely,

Frederick J. Dreibholz Chief Financial Officer

Enclosures

Chris Webster AIG Insurance

Acknowledged and agreed to